

# United Rentals Services

## Providing Additional Value for Our Customers

### 24 Hour National Account Customer Service Center

Your single point of contact for all of your National Account needs.

Call us 24/7 to:

- Answer questions
- Reserve equipment
- Request rental termination
- Purchase contractor supplies

Call 877 4UR NATL.

### URdata - Online Account Management

Your business demands that you have information at your fingertips 24/7; URdata delivers it in real time.

- Check equipment you have on rental
- Obtain rental history reports
- Track supply purchases
- Request rental termination
- Research invoices and billings

To sign up, contact your sales representative or visit us on the web at [unitedrentals.com](http://unitedrentals.com).

### United Guard® - Extended Warranty Plan

Safeguard your equipment against everyday wear and tear with United Guard. United Guard gives you assurance that your new and used equipment is covered “like new.”

- Free equipment inspection
- Repairs at United Rentals convenient locations nationwide (in accordance with the terms and conditions of the plan)
- Routine maintenance and service by our expert technicians (additional charge applies)

### Contractor Supplies

United Rentals is the source for contractor supplies. We can offer you:

- Convenience—one source for all equipment and supply needs
- Delivery directly to your job site
- Competitive pricing
- Huge selection

### Online Rental Requests

Locate and reserve equipment online with the help of [unitedrentals.com](http://unitedrentals.com) where you can:

- Browse our equipment catalog online
- Compare products side-by-side before making your decision
- Request a price quote
- View previous equipment request lists to edit or add new requests

### High-Quality Used Equipment

An excellent choice for customers seeking an alternative to purchasing new equipment and machinery, United Rentals offers used equipment featuring:

- Maintenance to manufacturers' specifications or better
- Extensive quality and performance checks
- The widest selection of late model equipment

You can start your search immediately online at [unitedrentals.com](http://unitedrentals.com).

### Rental Protection Plan

United Rentals Rental Protection Plan works in concert with your own insurance to protect against possible loss while renting.

- Protect against loss and damage of rented equipment or vehicles
- Reduce the cost of accidental damage that may occur when you rent

### Repair and Maintenance Service

United Rentals can help you avoid costly downtime by delivering quality repairs, parts supply and planned maintenance. Let our factory-trained technicians get the job done right, on time, the first time.

### Training for Safer Work Environments

We will show you how to safely and properly use every piece of equipment you rent and buy from us.

- Authorized by the National Safety Council to train and certify individuals
- OSHA-certified safety coordinators available for site-specific training
- Stay up-to-date on federal, state and provincial regulations
- Free access to United Rentals risk management expertise

Rentals • Sales • Service • Supplies



# National Accounts

877 4UR NATL  
[mynationalaccount@ur.com](mailto:mynationalaccount@ur.com)